

August 14, 2023

End of Active Life Notice – HANDSCAN100: Manual MFL Scanner, HS/PSELECTRONICS: MFL Electronics Module, PIPESCAN (First Generation): MFL Scanners

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To whom it may concern,

Due to the age and several components becoming obsolete, HANDSCAN and all related accessories will enter the "End of Active Life" phase and will therefore no longer be offered for purchase effective October 31st, 2023. The affected products are:

- HANDSCAN100: Manual MFL Scanner
- HS/PSELECTRONICS: MFL Electronics Module

HANDSCAN has been a dependable product for many years; however, demand has declined since the launch of Eddyfi Technologies FloormapX given the increased coverage this latest product offers.

The following 'first generation' PIPESCAN scanners have already entered the "End of Active Life" phase since the launch of the more capable PipescanHD alternatives:

PIPESCAN PS100 Series, PS200, PS300, PS4500, PS500, PS1200 MFL Scanners

HS/PSELECTRONICS Electronics Module calibrations will continue to be offered, and hardware repairs for all listed products above will be supported on a best-effort basis (determined by parts availability) until the official End of Life (EOL) date of January 1st, 2026. After that date, the products will be considered obsolete, and service can no longer be provided.

Sincerely,

Matthew Kircough
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