

Date: February 12, 2025

Subject: End of Service Life notice for Mantis V1

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Dear valued customer,

Due to several critical components reaching obsolescence and the unpredictability in the supply of electronic parts, Eddyfi Technologies is under the obligation to formally announce the end of service life (EOSL) of Mantis V1 instruments effective on February 28th, 2025. This applies only to the instruments with serial number (S/N#) up to Mantis-355; with manufacturing date between 10/2017 and 04/2020.

Calibrations will continue to be offered, and hardware repairs will be supported on a best-effort basis. Looking further down the road, the official end of life (EOL) will be on January 1, 2030. After that date, the product will be considered obsolete, and service will no longer be provided.

Thank you for your continued support and confidence in our products. We value you as a customer and appreciate the opportunity to support you in your testing and service needs. If you have any questions or wish to obtain specifications and pricing for alternative systems, please contact your Eddyfi Sales Manager.

Sincerely,



Dominic Giguere
Manager – Product Management UT
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