

Date: May 28, 2024

Subject: End of Active Life notice for TOPAZ 16-ZPAC

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Dear valued customer,

Due to several critical components reaching obsolescence and the unpredictability in the supply of electronic parts, Eddyfi Technologies is under the obligation to formally announce the end of active life (EOAL) of TOPAZ16 instruments effective on June 30, 2024. This applies only to the instruments with the ZPAC connector and does not impact those with an IPEX connector.

The last time buy (LTB) date for this instrument is consequently set to December 31st, 2024.

Calibrations will continue to be offered and hardware repairs will be supported on a best-effort basis. Looking further down the road, the official end of life (EOL) will be on January 1, 2030. After that date, the product will be considered obsolete, and service will no longer be provided.

Thank you for your continued support and confidence in our products. We value you as a customer and appreciate the opportunity to support you in your testing and service needs. If you have any questions or wish to obtain specifications and pricing for alternative systems, please contact your Eddyfi Sales Manager.

Sincerely,



Dominic Giguere
Product Manager – PAUT Instrument & Software
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