Eddyfi Technologies
Beyond current

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Subject: Important information about software installation on your Lyft instrument

Dear Customer,

Your Lyft instrument has an updated embedded Windows platform designed for long-term support and reliability. For most users, this change will be completely transparent. Your instrument will operate normally with the software version currently installed, as well as with future supported software releases.

What this means for customers using legacy software versions
If you wish to install a Lyft GO version earlier than 2.6R11 on this instrument, you must also run the compatibility file RetroFix.LyftUpdate after installing the software. Without this additional step, the older software version will not launch correctly.

How to install a Lyft GO version earlier than 2.6R11

1. Go to https://eddyfi.com/en/software/lyft-software and download both the desired Lyft GO version and the RetroFix.LyftUpdate compatibility file.
2. Copy both files to the same USB stick.
3. Insert the USB stick into your Reddy instrument.
4. **First, install Lyft GO:** Follow the on-screen prompt to install the software and wait for the installation to complete.
5. **Then, run RetroFix.LyftUpdate:** Run the compatibility file from the USB stick.

Once both steps are complete, the older Lyft GO version will run normally on your instrument.

Important reminder

- RetroFix.LyftUpdate must be run after each installation of a Lyft GO version earlier than 2.6R11 on this instrument.
- RetroFix.LyftUpdate is not required for Lyft GO 2.6R11 or later.

Thank you for your continued trust in our products. If you have any questions or need assistance, please contact our support team.

Sincerely,

Charles Tremblay

Product Manager – ACFM, Lyft and MFL