

CAPTURE ACTIVATION - NALPEIRON

CAPTURE 3.4 AND HIGHER

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A. Capture PC – Companion/PRO

- 1. Capture first activation
- 2. Move an activation code to another computer
- 3. Activate a trial

B. Troubleshooting

- 1. <u>Recurrent cases</u>
- 2. Find the software key
- 3. Hard key

C. Capture GO – Gekko/Mantis

1. <u>Capture activation</u>

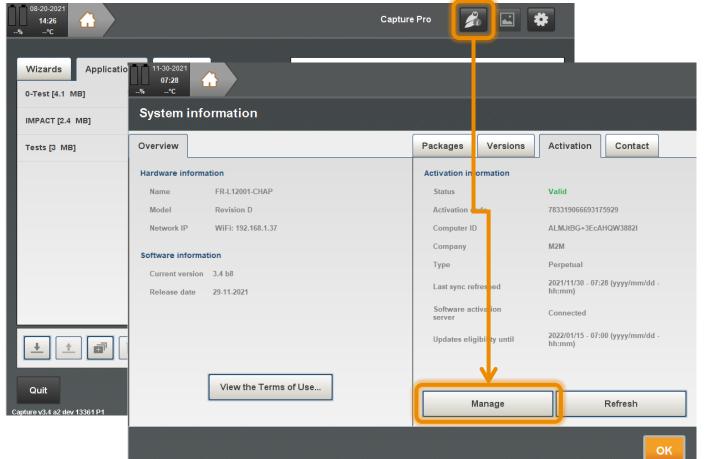
PC – Capture activation

- Online
- Offline
- Rehost
- Trial
- Troubleshot

Capture PC activation - Online

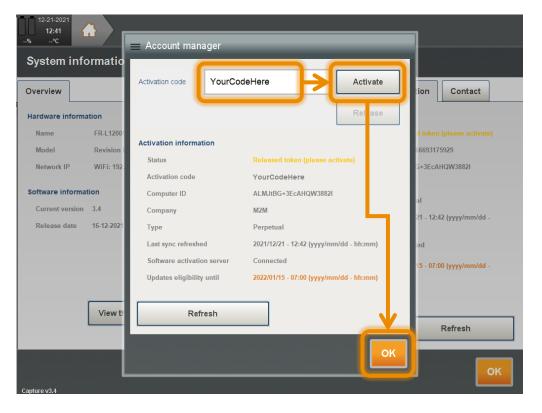
FIRST ACTIVATION (1/2)

- Make sure your computer is connected to the internet. This is <u>required</u> to activate a license. Once license is activated, computer can be disconnected from the internet. If no access to internet, <u>click here</u>.
- 2. Start Capture PC
- 3. Access the Account manager window:
 - a) If no valid activation code is currently entered on this computer, the Account manager pop-up will automatically open.
 - b) If there is already a valid activation code (different key or trial) on the computer:
 - In the home menu at the top right, press the **owl**
 - In the *Activation* tab, then press
 Manage...



FIRST ACTIVATION (2/2)

- In the Account manager, input the activation code provided by <u>SalesTeam-</u> <u>m2m@eddyfi.com</u> in the Activation code field and click Activate. The Activate button will be allowed only once an activation code is entered.
- 5. The activation **Status** will pass at **Valid**. The system is ready. Click the **OK** button.



A synchronization with the activation server should be required regularly (about every 15 days) if Capture is online activated. Please ask <u>support@eddyfi.com</u> to increase the period.

Capture PC activation - Offline

FIRST ACTIVATION (1/3)

NOTE: Offline activation/release is offered for cases when it is not possible to connect the computer to the internet. It is recommended to try and connect through an alternative source (such as a cellular phone hot spot or Ethernet wall plug). If you cannot connect to the internet, you can use this procedure to activate/release your key. In order to complete the process, you will need another computer that has access to the internet.

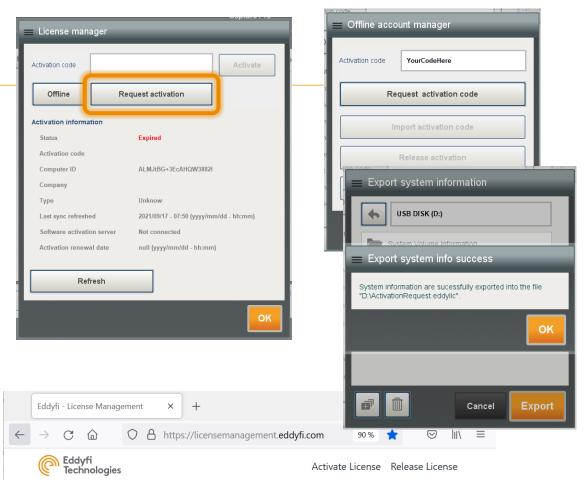
- 1. Start Capture PC
- 2. Access the **Account Manager** pop-up:
 - a) If no valid **activation code** is currently entered on this computer, the **Account manager** popup will automatically open.
 - b) If there is already a valid activation code (different key or trial) on the computer:
 - In the home menu at the top right, press the owl
 - In the *Activation* tab, then press Manage...
- Click on Offline, read the warning text describing the offline procedure, then press OK.

12-21-2021	y	Capture Pro	
%°C	🚍 Account manager	Capture Pro	
Applications Data	Activation code	Activate	on files presenting
- Escan portes synchros [S			
0-Tests [4.1 MB]	Offline	Release	
hitachi atfm os [1.2 MB]	Activation information		
Linear array [123 kB]	Status	Released token (please activate)	
Linear array [123 KB]	Activation code		
Tests [3 MB]	Computer ID	ALMJtBG+3EcAHQW3882I	
TFM dual linear array [2.7	Company	M2M	
	Туре	Perpetual	
Time of flight diffraction (T	Last sync refreshed	2021/12/21 - 12:42 (yyyy/mm/dd - hh:mm)	
	Software activation server	Not connected	
	Updates eligibility until	2022/01/15 - 07:00 (yyyy/mm/dd - hh:mm)	
	Refresh		
			space 269.7 GB
			space 240.5 GB
		ОК	
Quit			
Capture v3.4			

Capture PC activation - Offline

FIRST ACTIVATION (2/3)

- 4. Click on Request Activation. A pop-up Offline account manager will open.
- 5. Enter the activation code provided by email and then **Request activation code**. This button will be allowed only once an activation code is entered.
- 6. Save the file (ActivationRequest.eddylic) on a Mass Storage Device (MSD). Note: It is not allowed to paste it on the root of the C:\ disk.
- Using another computer that has access to the internet, use the <u>Eddyfi web application</u> Note: You can close your software during this step until you receive your activation code



For simple and quick activation or release of your license, please connect the computer or instrument which will run the software to the internet. It can also be done using an alternative web connection (such as a cellular phone hot spot) if a direct connection is not available.

However, if you are unable to connect to the internet at this time, please use this offline license management tool to activate your software license or release a license (computers only) so that either a colleague or you can use the software on an alternative device.

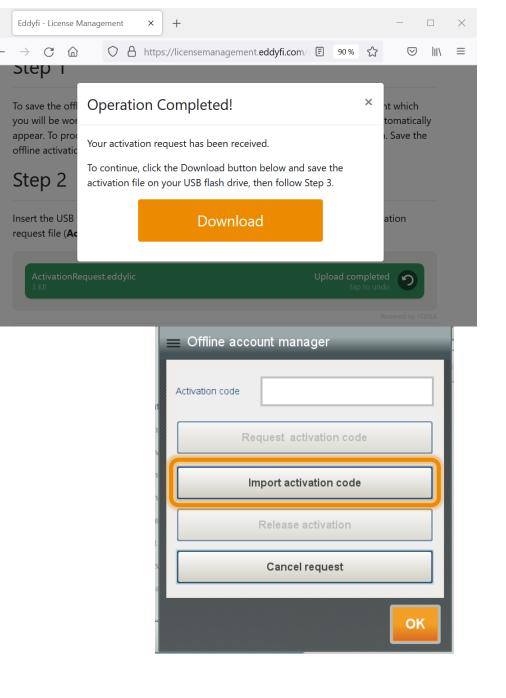
Please choose whether you would like to Activate or Release your license

Activate License

Capture PC activation - Offline

FIRST ACTIVATION (3/3)

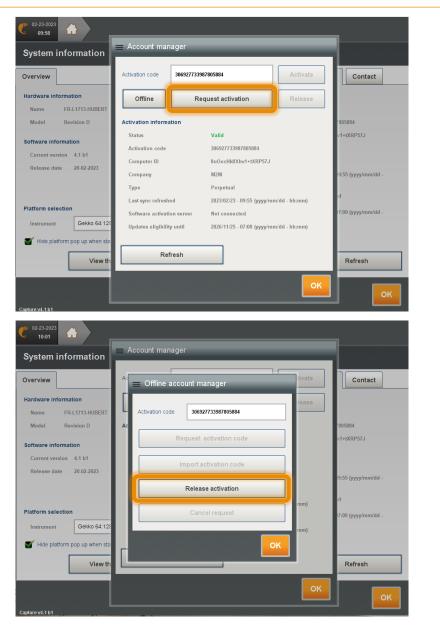
- 8. Paste (or Drag&Drop) the eddylic file on the page and download the new file containing the activation key (*Response.eddylic*).
 - a) Save the file on the MSD
 - b) Connect the MSD to the computer with no internet access
- 9. Go back to the offline PC and open the **Offline** account manger. Click the **Import activation** code button and navigate to the location of the provided activation key.
- 10. Select the file, then click **OK**. The license is now active and the software ready to use



Capture PC deactivation - Offline

DEACTIVATION (1/3)

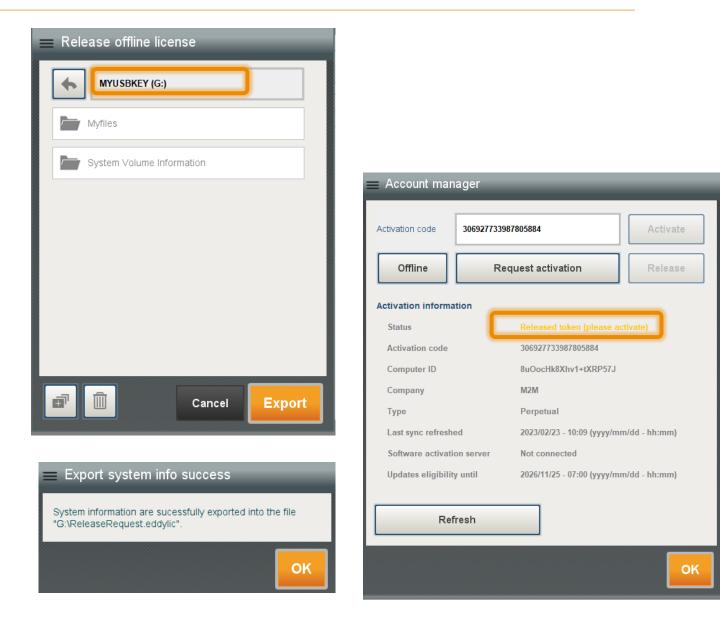
- 1. Start Capture PC
- 2. Access the Account Manager pop-up
- 3. Click on Request activation
- 4. Insert a USB mass storage device
- 5. Then click on Release activation.



Capture PC deactivation - Offline

DEACTIVATION (2/3)

- 6. Select the MSD
- 7. Press Export
- 8. A window appears saying the file ReleaseRequest.eddylic has been created
- 9. Press OK
- 10. The Account manager window shows that the token is released from the PC.



Capture PC deactivation - Offline

DEACTIVATION (3/3)

- Using another computer that has access to the internet, use the <u>Eddyfi web application</u> (<u>https://licensemanagement.eddyfi.com</u>)
- 12. Click on Release License
- 13. Paste (or Drag&Drop) the ReleaseRequest.eddylic file on the page
- 14. The token is now released from the License server and can be reused on another PC

C Eddyfi Technologies	Activate License Release License
For simple and quick activation or release of you instrument which will run the software to the inte web connection (such as a cellular phone hot spe	ernet. It can also be done using an alternative
However, if you are unable to connect to the inter management tool to activate your software licen either a colleague or you can use the software or	se or release a license (computers only) so that
Please choose whether you would like to Activat	te or Release your license
Activate License	Release License
<u> </u>	
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Step 1

To save the offline release request file, go back to the offline computer or instrument which you will be working on and launch the software. Access the software license management window, then click on Manage, followed by Offline, and then release license. Save the offline release request file onto a USB flash drive.

Step 2

Insert the USB flash drive into a USB port on this device and select the release request file (**ReleaseRequest.eddylic**) below, then click on the
the third select the release request file (**ReleaseRequest.eddylic**) below, then click on the the select the release request file (**ReleaseRequest.eddylic**) below, then click on the select the release request file (**ReleaseRequest.eddylic**) below, then click on the select the release request file (**ReleaseRequest.eddylic**) below, then click on the select the release request file (**ReleaseRequest.eddylic**) below, then click on the select the release request file (**ReleaseRequest.eddylic**) below, then click on the select the release request file (**ReleaseRequest.eddylic**) below, then click on the select the release request file (**ReleaseRequest.eddylic**) below, then click on the select the release request file (**ReleaseRequest.eddylic**) below, then click on the select the release request file (**ReleaseRequest.eddylic**) below, the release request file (**ReleaseRequest.eddylic**) below (**ReleaseRequest.**

Drag & Drop your release request file (ReleaseRequest.eddylic) or Browse

Move an activation key to another computer - Online

RELEASE FROM **FIRST** PC (1/2)

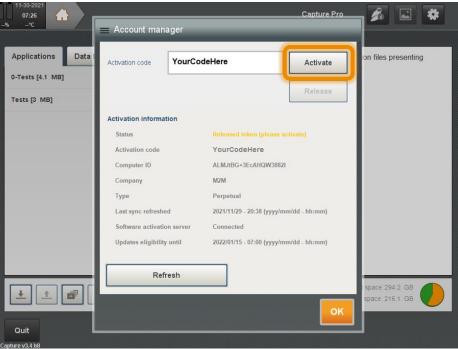
- 1. Make sure the computer is connected to the Internet.
- 2. Start the desktop software
- 3. In the home menu at the top right, select the **owl**, then **Activation** tab, click on **Manage**...
- 4. In the Account manager window, press Release
- 5. Carefully note the Activation code as it will be required for activation on the second computer



Move an activation key to another computer - Online

ACTIVATE ON SECOND PC (2/2)

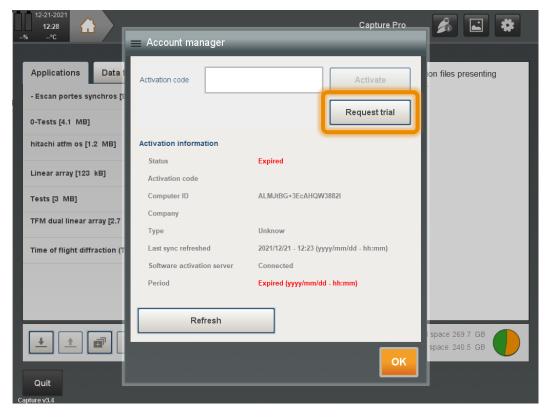
- 1. Make sure the computer is connected to the internet
- 2. Start the desktop software
- 3. In the home menu at the top right, select the **owl**, then **Activation** tab, click on **Manage**...
- 4. In the Account manager window, enter the Activation code in the field and press Activate
- 5. The status passes to Valid. Press the OK button.



Activate a Capture Trial

INSTANT ACCESS

- 1. Make sure your computer is connected to the Internet. Trial activation will not work without an Internet connection. Once trial is activated, computer can be disconnected from the internet.
- 2. Start the desktop software.



- 3. The Account manager window will automatically open as there is no valid activation on the computer.
- Click Request trial will open with user info.
 Fill in the form and click on Request Trial.
 The trial will start immediately.

Note: the **Software activation** *server* field has to be **Connected** to activate the Trial license.

The trial **can only be activated once** for a given computer and version of the software

Troubleshooting

- Recurrent cases
- Find the activation code
- Hard key

Recurrent cases

computer.

Solution: Cancel

the procedure

Request and restart de



Activation code	
R	equest activation code
	Import activation code
	Release activation
	Cancel request
	is already t in Capture bu

A code is already present in Capture but not activated. Solution: Cancel request (Capture will reboot) and restart the procedure.

Activation code based on a Sentinel key

ACTIVATION KEY

- If the Capture activation key is a USB hard key, plug it on the PC, if not go to the following step
- 2. Access to the Sentinel license manager: <u>http://localhost:1947</u>
- 3. Select the **Products** tab
- 4. Find the line Capture PC
- 5. Click on the Features

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Sentinel Keys	# Product Name	Vendor Location	Actions 5
Products	Capture Companion (Capture PC) [SS5]	2144931 Local	Features
Features	2 2144931 Product 23	2144931 Local	Features
Sessions	3 2144931 Product 38	2144931 Local	Features
Update/Attach	4 100354 Product 50800	100354 pasrv-civa	Features
	5 100354 Product 51500	100354 pasrv-civa	Features
Access Log	6 CIVA51600_EDDYFI	100354 pasrv-civa	Features
Configuration Diagnostics	7 100354 Product 62120	100354 pasrv-civa	Features
Diagnostico	8 CIVA2021	100354 pasrv-civa	Features
Help	9 CivaAnalysis2020	100354 pasrv-civa	Features
About	10 CIVA_ANALYSE_LITE	100354 pasrv-civa	Features

Activation code based on a Sentinel key

ACTIVATION KEY

6. Activation code is the **Key.** Copy and save it. It is the new Capture activation code.

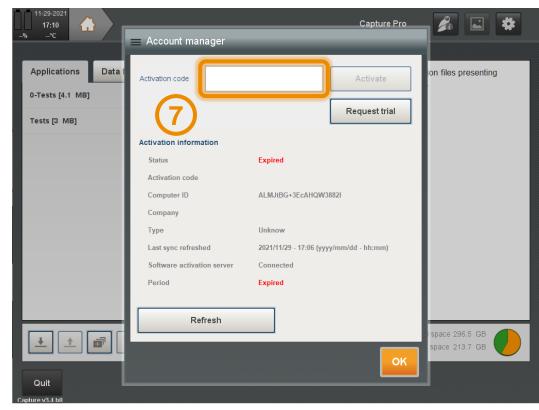
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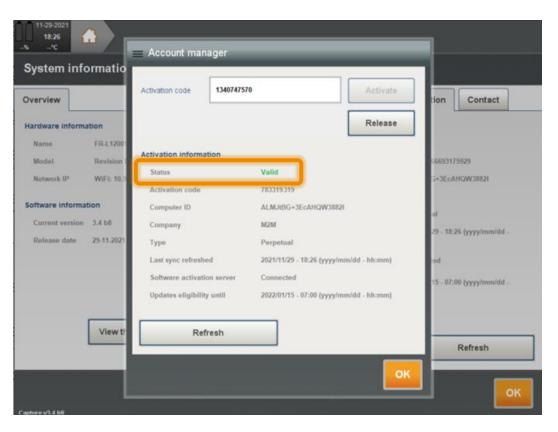
Activation code based on Sentinel key

CAPTURE ONLINE ACTIVATION

7. Make sure the computer is connected to the Internet.

Paste the code on the **Activation code** field in Capture and **Activate**





 The status passes to Valid.
 If not, please send a screenshot to support@eddyfi.com

HARD KEY

In order to improve the fleet management of Capture software activation and to offer an improved workflow to rehost Capture from a PC to another PC, few steps need to be followed.

- The hard key still valid to use Capture 3.3 and older version
- The activation code is required to use Capture 3.4 and newer version

A synchronization with the activation server should be required regularly (about 15 days) if Capture is online activated. Please ask support@eddyfi.com to increase the period.

Gekko/Mantis – Capture GO activation

- Online
- Connectivity
- Offline

Capture GO activation

ONLINE ACTIVATION

- Make sure the system is connected to the Internet, if not please follow the steps described <u>here</u> to connect the instrument to the internet
- 2. Software activation server must display Connected

ystem info	ormation		
verview		Packages Versions	Activation Contact
lardware informa	tion	Activation information	
Name	MANTIS-103	Status	Valid
Model	Revision A - 4 GB RAM	Activation code	MANTIS-103
Calibration	09-Jan-2018	Computer ID	0C89EliaxfrOea1q/rTD
Team Viewer ID	129 365 852	Company	M2M - Test
Network IP	Ethernet: 10.92.129.23	Туре	One year on remand activation
oftware informat	ion	Last sync refreshed	2021/12/21 - 17:40 (yyyy/mm/dd - hh:mm)
Current version		Software activation server	Connected
Release date	16-12-2021	Activation renewal date	22/01/15 - 07:00 (yyyy/mm/dd - hh:mm)
	View the Terms of Use	Refresh]←

The activation will automatically be refreshed. You can check with the Last sync refreshed field.

In the Activation tab, if the Status field is Valid, it means that Capture is active.

In the Activation tab, if the Software activation server field is Connected, press the Refresh key.

USING AN ETHERNET CABLE

Preferred connection type : connect the instrument to a network with internet access using an Ethernet RJ45 cable.

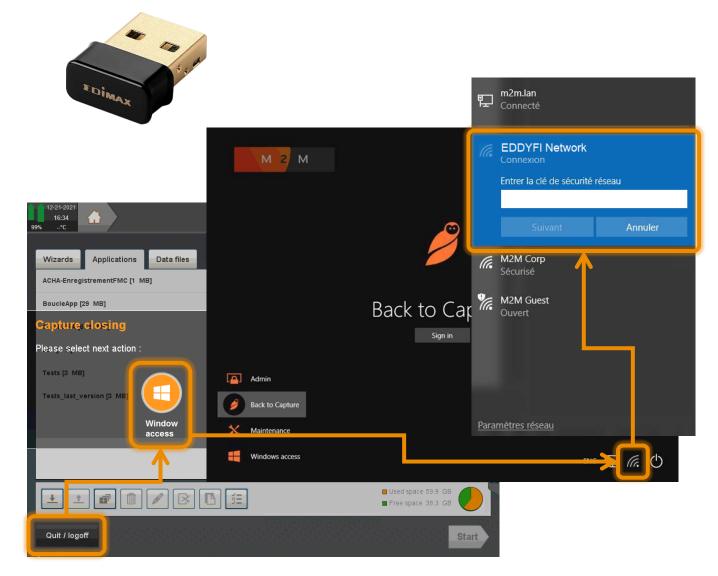
Note: Some network protectors may prevent the instrument from accessing the internet.

- 1. Connect an ethernet wire to an outlet of a network with internet access
- 2. Connect the cable to the connector on the left side of the Gekko or the Mantis
- 3. Start the instrument

Connecting to the Internet

USING WI-FI DONGLE

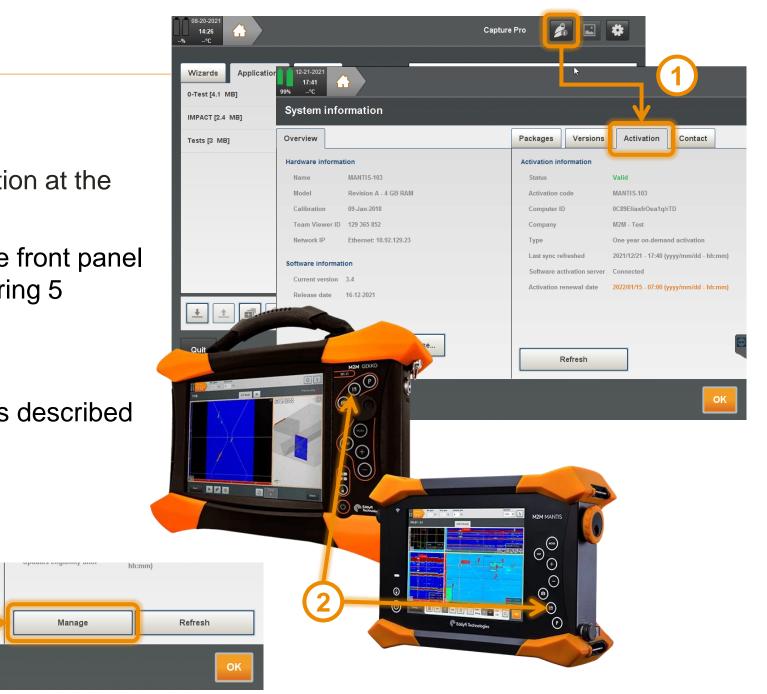
- Plug on the instrument the USB Wi-Fi dongle delivered with the Gekko or the Mantis
- 2. Start the instrument
- 3. Press Quit/logoff
- 4. Select Windows Access
- 5. Choose the network you want to connect with, enter the Wi-Fi code
- 6. Select **Back to Capture** to go back to Capture



Capture GO activation

OFFLINE ACTIVATION

- 1. Access to the system information at the **Activation** tab
- 2. Press the "**Save**" button on the front panel of the Gekko or the Mantis during 5 seconds.
- 3. A button Manage appears.
- Follow the offline procedure as described for <u>the PC section</u>



For any support, please contact us at support@eddyfi.com

