

UPDATING TO ASSIST 3.2 - LICENSE ACTIVATION

FOR :

- ASSIST 3.1 AND OLDER MOVING TO 3.2

Agenda

1. Desktop Software

- Update from 3.1 (or older) to 3.2 [Click here](#)

2. Embedded Software on Portable Instrument

- Update license [Click here](#)

3. Download links

Desktop Software - Update Existing Software Key

Update Existing License

MOVING FROM 3.1 TO 3.2

The licensing Engine of Assist has changed with version 3.2.

For **Assist Pro**, **Assist CPN** and **Assist Pro Diver**, please follow the following procedure to update to the latest version.

From the Eddyfi website, download the latest Assist desktop version :

<https://eddyfi.com/en/software/tsc-assist>

- Save the .zip file
- Unzip the file

Update Existing License

MOVING FROM 3.1 TO 3.2

- This process requires an activation from Eddyfi and can take up to 1 working day to process during which your software will be inoperable. Please make sure the timing is right before going forward.
- Launch your older version of Assist
- In the backstage, click on the *Help* menu, then on *Manage*

The image displays two screenshots of the Assist 3.0R10 software interface, illustrating the steps to access the license management options.

Left Screenshot (General Settings): The interface shows the 'General' settings page. The left sidebar contains icons for 'General', 'Documentation', 'Preferences', and 'Help'. The 'Help' icon is highlighted with an orange box. The main content area is divided into sections: 'Job Details' (Site, Component, Operator, Part ID), 'Instrument' (Model & S/N, Cal. expiring, Connect button), 'File Transfer' (Transfer Site, Transfer Component), and 'Probe' (Active Probe, Configuration, Select Probe, Import Probe, View Imported). A 'Start / Resume' button is located at the bottom.

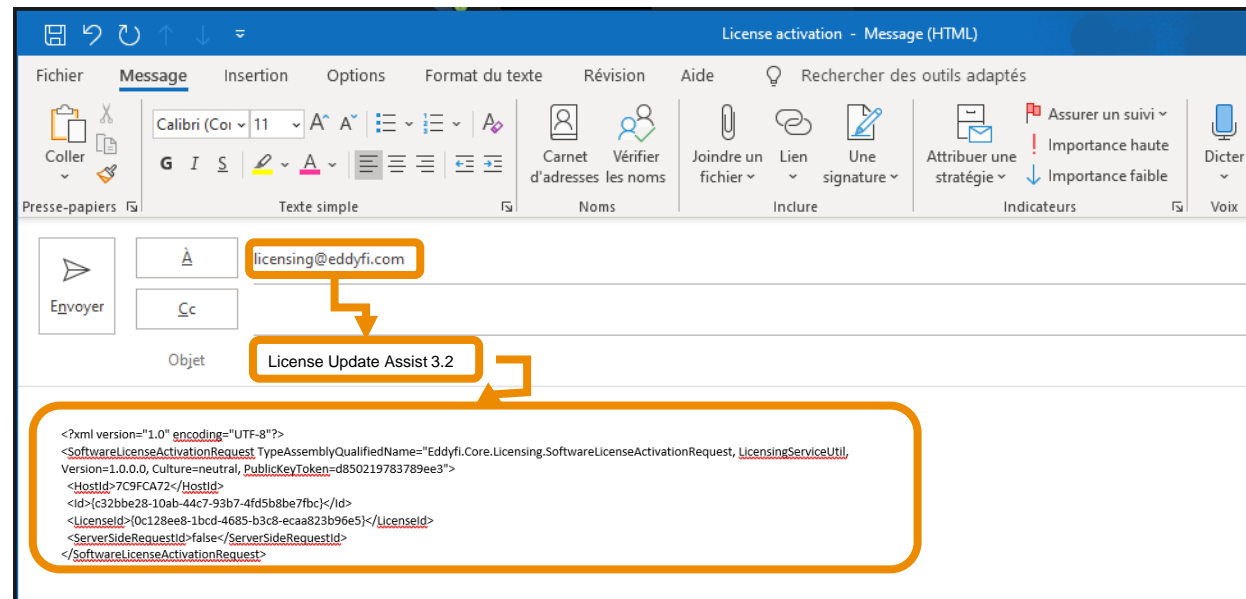
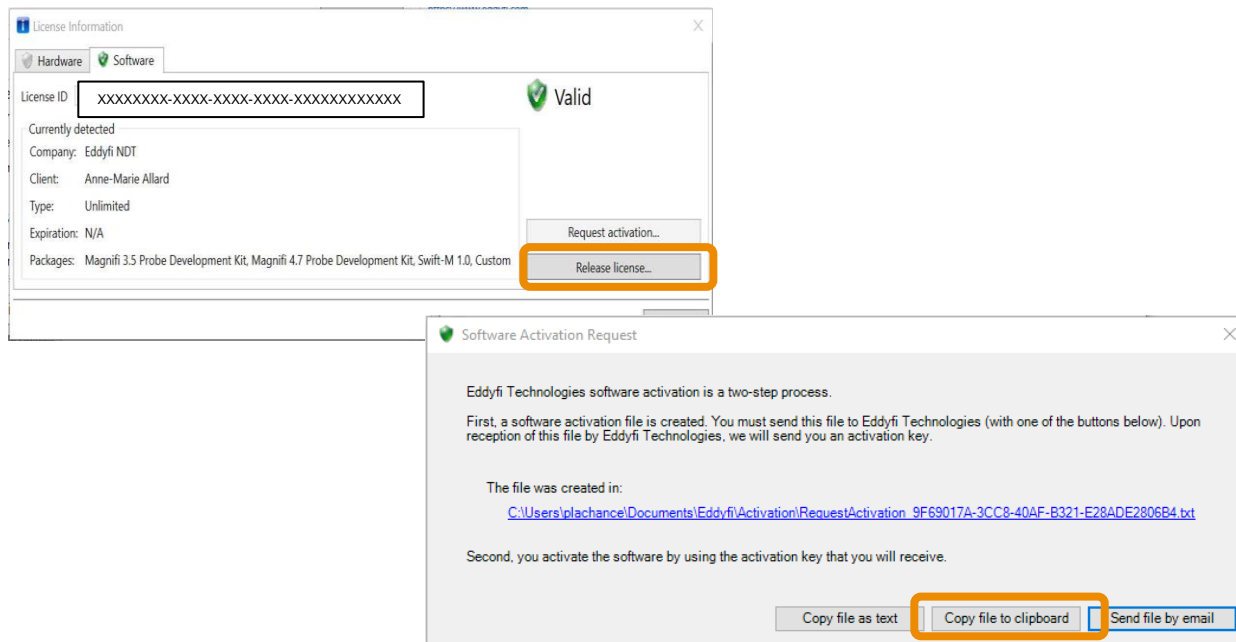
Right Screenshot (Help Page): The interface shows the 'Help' page. The left sidebar contains icons for 'General', 'Documentation', 'Preferences', and 'Help'. The 'Help' icon is highlighted with an orange box. The main content area is divided into sections: 'System' (Software Version), 'Instrument' (Not connected), 'Software License' (Company, Client, Type, Expiration, Host ID, Packages, Manage... button), and 'Third-Party Licenses'. The 'Manage...' button in the 'Software License' section is highlighted with an orange box. The right sidebar contains 'Contact Information', 'Log', and 'Privacy Options' sections.

An orange arrow points from the 'Help' menu item in the left screenshot to the 'Manage...' button in the right screenshot, indicating the navigation path.

Update Existing License

SOFTWARE KEY

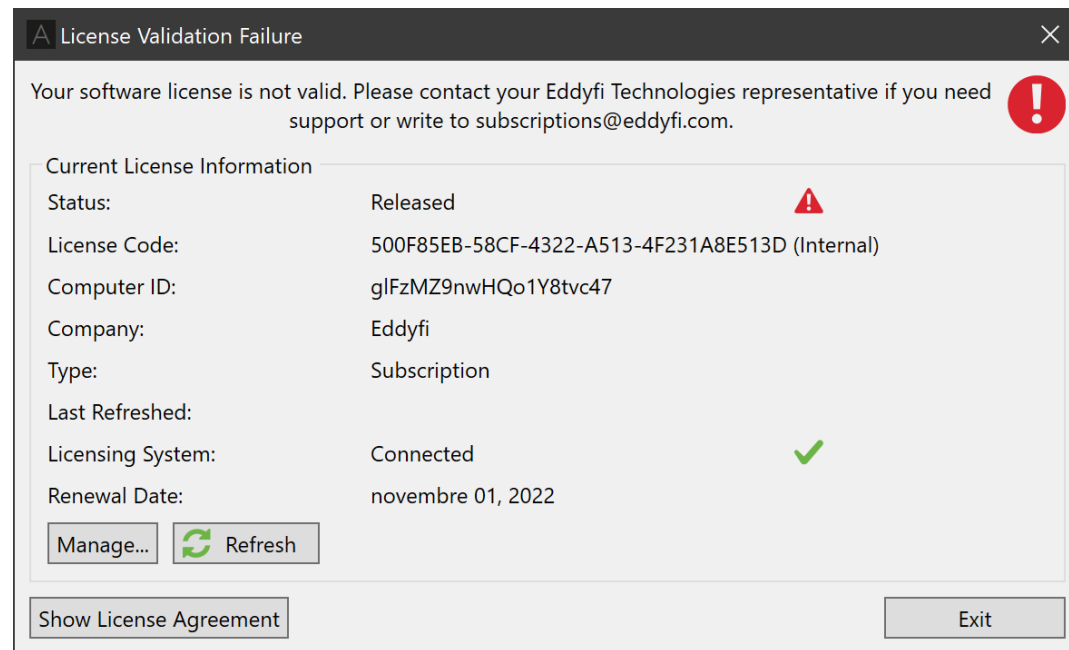
- Select the *Software* tab then click on *Release license...*
- Click on **Copy file to clipboard**
- Create a new email and paste the release confirmation in the message box
 - Address the email to licensing@eddyfi.com, with « License Update Assist 3.2 » as the subject



Update Existing License

SOFTWARE KEY

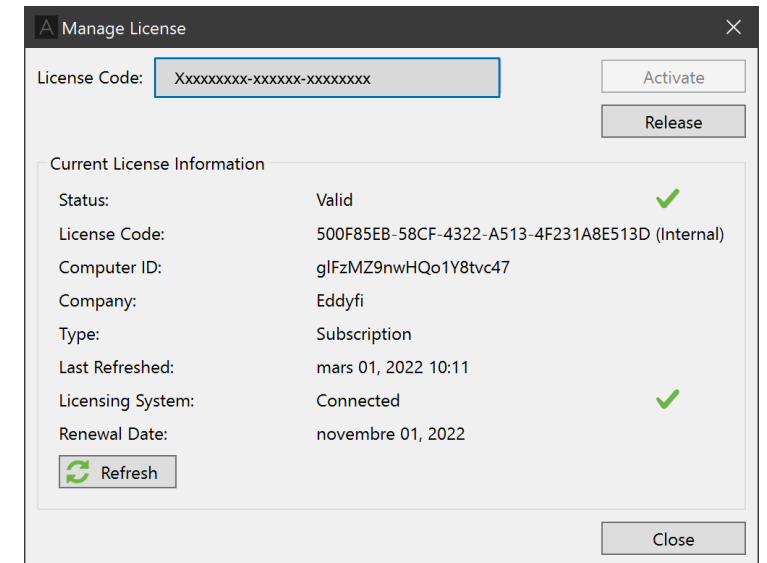
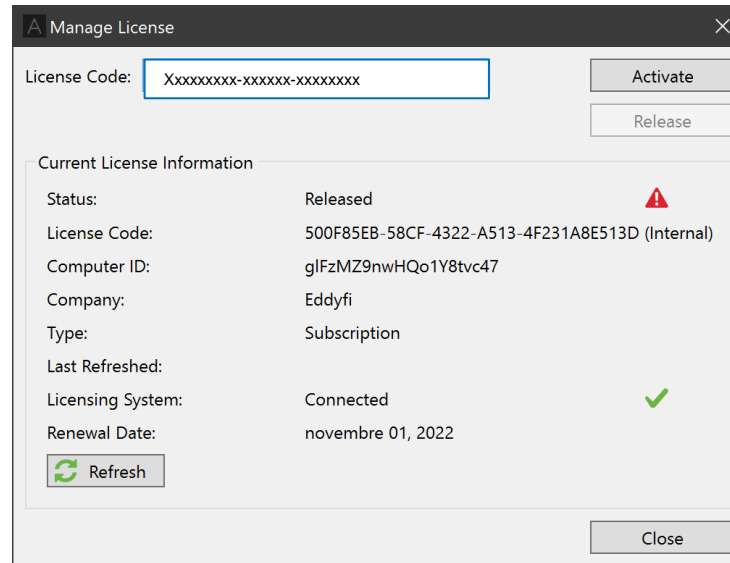
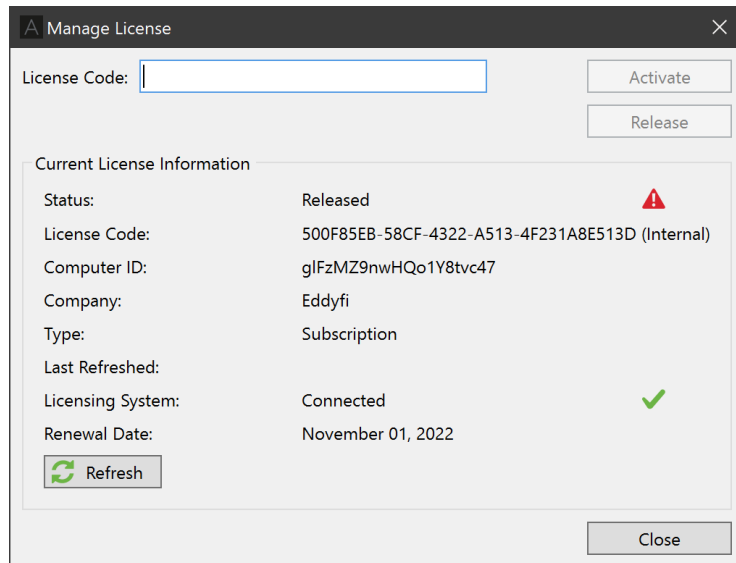
- You should receive a new license code from licensing@eddyfi.com
- **Copy** the code.
- Open Assist 3.2. A window will appear prompting you to update your license.



Update Existing License

SOFTWARE KEY

- Click on Manage, which will open a new window
- In the new window, **Paste** the code in the empty field and click on Activate.
- Close the window.
- You should now be able to use Assist 3.2.



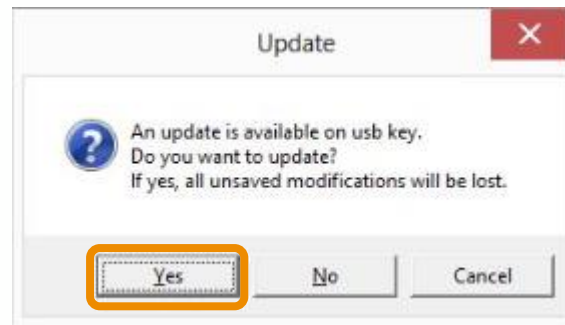
Embedded Software on Amigo 2 Portable Instrument
– Update License
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Update License

PORTABLE INSTRUMENT

Once your request has been validated and processed, you will receive a license file (in .zip format, which will contain a .txt file) by email

- Save the .zip file to your workstation and unzip the file
- Copy the update file to the root folder of a USB mass-storage device (MSD)
- Turn on your instrument
- Once the instrument is launched, connect the MSD to one of the USB ports on the instrument
- When the below window appears on the screen, click Yes

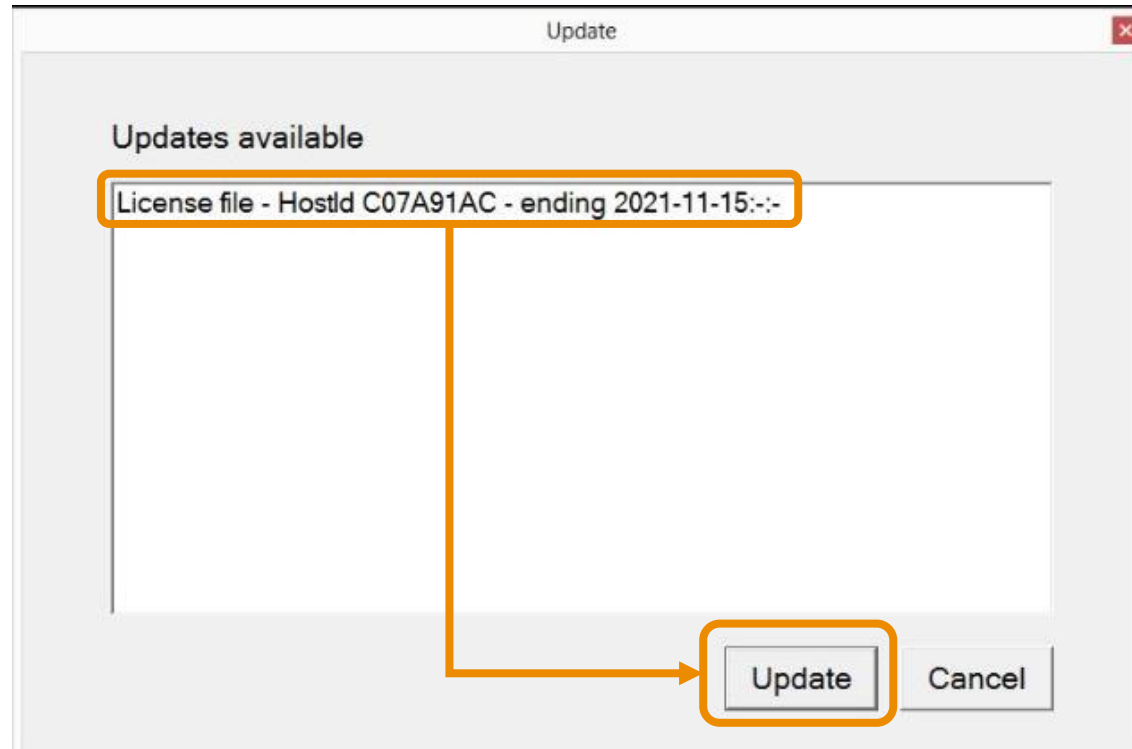


Please note that an embedded licence cannot be used to activate Magnifi on a desktop computer.

Update License

PORTABLE INSTRUMENT

- In the dialog box that appears, select the update file
- Click *Update*
- The license updates and the instrument restarts
- Disconnect the MSD



Download links

Download links

- Assist: [Click here](#)

