Date: Tuesday September 30th
Subject: End of Active Life Notice for Gekko

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Dear valued customer,

Due to several critical components reaching obsolescence and the unpredictability in the supply of electronic parts, Eddyfi Technologies is formally announcing the **end of active life (EOAL)** of **Gekko** instruments, effective on **September 30th, 2025**. This notice applies to all systems delivered since product launch.

Please refer to the table below for the applicable end-of-life timeline. Note that Eddyfi may modify this timeline at any time, without prior notice. For more information, please consult our End-of-Life (EOL) policy available on our website: https://www.eddyfi.com/en/eddyfi-end-of-life-policy.

Milestone	Comments	Applicable date for Gekko Systems
Product Launch	**Active Product Phase** Product is fully supported including re-design if necessary	December 15th, 2012
End of Active Life Announcement	**End of Active Life Phase** Official announcement to the market that a specific version of a product has entered the end-of-life process. *A last software update of Capture GO, CPN & PRO is planned for this product before December 30th, 2025. Software updates will no longer be guaranteed after that date.*	September 30th, 2025
Last time buy	**End of Sales** The product is removed from price list and is no longer available for purchase.	September 30th, 2026

Standard Service Phase	Product is now considered as **legacy**. Software support, calibrations and hardware repairs continue to be available.	From October 1st, 2026, to September 30th, 2031
Extended Service Phase	Product is now considered as **obsolete.** Calibrations continue to be available. Software support and hardware repairs are offered on a best-effort basis.	From October 1st, 2031, to September 30th, 2036
End of Life	No support or service of any kind is available after that date.	September 30th, 2036

To ensure business continuity and improved performance for your applications, we recommend migrating to our next-generation platform, **Cypher**, introduced recently and available here: https://www.eddyfi.com/en/product/cypher.

Our team can help you evaluate **Cypher** as a replacement, including application mapping, accessory compatibility, and commercial options. For questions or to obtain specifications and pricing for alternative systems, please contact your Eddyfi Sales Manager.

Thank you for your continued trust in Eddyfi Technologies. We appreciate the opportunity to support your testing and service needs.

Sincerely,

Dominic Giguère
Manager – Product Management UT
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