

Lyft[®] Software and Service Plans

Reinvented PEC at Peak Performance, All the Time

Having a valid Lyft software and service plan (LSSP) is essential to your instrument. An LSSP also ensures your investment benefits from the latest and most powerful pulsed eddy current (PEC) technology, upgraded every year.

Lyft instruments are rugged and reliable because we take extraordinary measures to make sure they will provide many years of dependable service. LSSPs completely **cover your instrument for 12 months**, keeping it in top working condition, at a fixed price.

Every LSSP is associated to a specific Lyft instrument (serial number) and they offer you the peace of mind of knowing your investment is well protected, functional, and up-to-date.

Software Licence

A valid Lyft software licence guarantees the uninterrupted operation of your instrument. A valid software licence is essential to use Lyft.

Embedded Software Upgrades

LSSPs entitle you to embedded software updates and upgrades, which you are entirely free to install or not. Enjoy the benefits of the latest software features and improvements, perfectly synced with your hardware. Eddyfi never lets users down with hardware and software mismatches and bugs.

Lyft Pro Upgrades

LSSPs entitle you to Lyft Pro updates and upgrades, which you are entirely free to install or not. Enjoy the benefits of the latest software features and improvements, perfectly synced with your embedded software.

Electronics & Firmware Upgrades

We are constantly working to improve the efficiency and dependability of Lyft. LSSPs include proprietary electronics upgrades and firmware updates.

Annual Calibration

An annual calibration performed by Eddyfi guarantees its quality and is crucial to instrument precision.

Advantages and Benefits

- Software licence
- Peak performance with software updates and upgrades
- Electronics and firmware upgrades
- Peace of mind, uninterrupted operations
- Comprehensive warranty
- Get priority repairs and technical support

Preventive Maintenance Inspection

This inspection covers 25 essential points of Lyft's functionality, which prevents unforeseen failures and unnecessary down time. Includes mechanical and electronics tests, cleaning, and part replacement according to the terms of the warranty (below).

Comprehensive Warranty

The warranty completely covers your Lyft for the duration of the plan. The warranty protects you from all failures arising from the normal use of the instrument. It also fully covers parts and labor in case of repairs.

Priority Repair and Tech Support

Lyft is always fast tracked. The typical turnaround after arriving at Eddyfi offices is 48–72 business hours. The typical technical support request answer time is one business day.



Top Development Team

Over 10 development engineers (a lot of them PhDs) are constantly working on developing Lyft features, removing limitations and anomalies, and adding value to your investment, making sure Lyft is constantly evolving.

Available Plans

LSSPs are valid for a period of **12 months** and include a software licence, software updates/upgrades, electronic upgrades and firmware updates/upgrades, an annual calibration, a 25-point preventive maintenance inspection, as well as priority repair services, a comprehensive extended warranty covering all failures arising from the normal use of Lyft, and technical support.

Plans	Numbers
LyftG software and service plan	LYFT-LSSP-G
LyftGD software and service plan	LYFT-LSSP-GD

Plans Include

Software licence	✓
Software updates/upgrades	✓
Electronics/Firmware upgrades	✓
Annual calibration	✓
25-point preventive maintenance inspection	✓
Priority repair services and technical support	✓
Comprehensive extended warranty	✓

Shipping and return shipping are at the customer's expense, and instruments to be calibrated must arrive at Eddyfi offices within 30 days of the calibration due date.

The LSSP's comprehensive extended warranty does not cover abuse, alteration, theft, loss, or unauthorized and/or unreasonable use of your Lyft.

